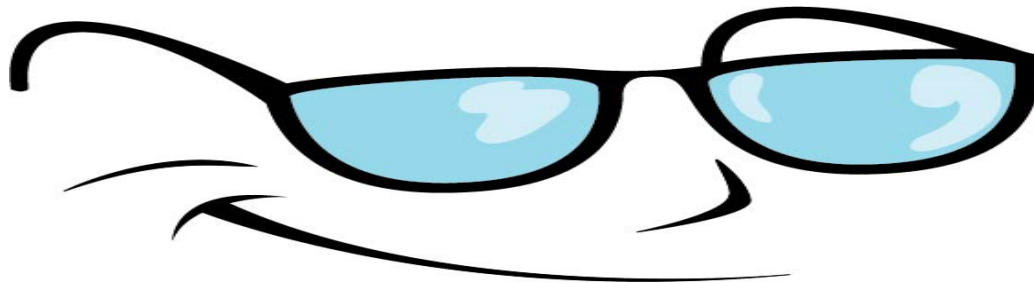


How to read your billing Statement



Sample Statement

Beginning at the top there are two important features, one being our website lexingtontn.gov/utilities and the other our office hours. Monday – Friday 8:00am – 5:00pm. Closed Saturday and Sunday.


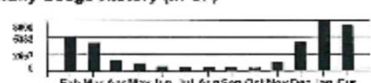


54 Monroe Avenue Lexington, TN 38351
731-988-5213
<https://lexingtontn.gov/utilities.html>

Office Hours
Monday - Friday
8:00 A.M. - 5:00 P.M.

9103



Service Period	Account Number	Customer Name		Service Address													
01/12/2021 - 02/10/2021																	
Service	Previous Reading	Present Reading	Consumption	Charges													
PREVIOUS BALANCE																	
WATER	3159	3230	3100	\$22.03													
WASTE WATER			3100	\$25.00													
GARBAGE				\$12.75													
GAS DELIVERY	8132	8205	7300	\$20.23													
ROUND-UP				\$0.74													
GAS PGA			7300	\$23.90													
SALES TAX				\$2.05													
TOTAL																	
FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMER OF PAYMENT OR PENALTY. This is the only notice you will receive. Bill is delinquent after the due date.				Total Due Now													
				Due Date	03/10/2021												
				After Due Date Pay													
Water Monthly Usage History (in gallons) <table border="1"> <thead> <tr> <th>Period</th> <th>Days</th> <th>Usage</th> </tr> </thead> <tbody> <tr> <td>Current Month</td> <td>29</td> <td>3100</td> </tr> <tr> <td>Last Month</td> <td>32</td> <td>3200</td> </tr> <tr> <td>Last Year</td> <td>29</td> <td>2700</td> </tr> </tbody> </table> 						Period	Days	Usage	Current Month	29	3100	Last Month	32	3200	Last Year	29	2700
Period	Days	Usage															
Current Month	29	3100															
Last Month	32	3200															
Last Year	29	2700															
Gas Monthly Usage History (in CF) <table border="1"> <thead> <tr> <th>Period</th> <th>Days</th> <th>Usage</th> </tr> </thead> <tbody> <tr> <td>Current Month</td> <td>29</td> <td>7300</td> </tr> <tr> <td>Last Month</td> <td>32</td> <td>8000</td> </tr> <tr> <td>Last Year</td> <td>29</td> <td>5600</td> </tr> </tbody> </table> 						Period	Days	Usage	Current Month	29	7300	Last Month	32	8000	Last Year	29	5600
Period	Days	Usage															
Current Month	29	7300															
Last Month	32	8000															
Last Year	29	5600															
Message Center Previous PGA Rate: \$3.8101 Current PGA Rate: \$3.5150																	



Know what's below. Call before you dig.
Small Gas? Act Fast! Leave the house or building. Don't use or touch anything electrical. Call Lexington Utilities.

Please detach and return bottom portion with payment. Keep top portion for your records.

10212402



LEXINGTON UTILITIES
54 MONROE AVE
LEXINGTON TN 38351-2198
RETURN SERVICE REQUESTED

Account Number	008-03260-03
Previous Balance	
Current Bill	\$107.80
Total Amount Due	
Due Date	03/10/2021
After Due Date Pay	
Amount Paid	

LEXINGTON UTILITIES
54 MONROE AVE
LEXINGTON TN 38351-2198




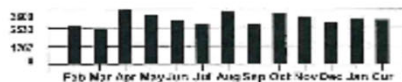


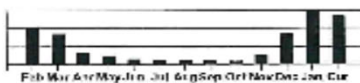
Sample Statement

The Service period is simply the dates this statement is based upon (01/12/2021 – 02/10/2021). Your account number, Name and Service Address completes this line.



54 Monroe Avenue Lexington, TN 38351
731-988-5213
<https://lexingtontn.gov/utilities.html>

Office Hours
Monday - Friday
8:00 A.M. - 5:00 P.M.

Service Period	Account Number	Customer Name		Service Address												
01/12/2021 - 02/10/2021																
Service	Previous Reading	Present Reading	Consumption	Charges												
PREVIOUS BALANCE																
WATER	3199	3230	3100	\$22.03												
WASTE WATER			3100	\$25.30												
GARBAGE				\$12.75												
GAS DELIVERY	8132	8205	7300	\$20.23												
ROUND-UP				\$0.74												
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TOTAL																
FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMER OF PAYMENT OR PENALTY. This is the only notice you will receive. Bill is delinquent after the due date.				Total Due Now												
				Due Date	03/10/2021											
				After Due Date Pay												
Water Monthly Usage History (in gallons)																
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Period	Days	Usage														
Current Month	29	3100														
Last Month	32	3200														
Last Year	29	2700														
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Period	Days	Usage														
Current Month	29	7300														
Last Month	32	8000														
Last Year	29	5600														
Message Center																
Previous PGA Rate: \$3.8101 Current PGA Rate: \$3.5150																

Please detach and return bottom portion with payment. Keep top portion for your records.

INQ: 2450



LEXINGTON UTILITIES
54 MONROE AVE
LEXINGTON TN 38351-2196
RETURN SERVICE REQUESTED

Account Number	008-03280-03
Previous Balance	
Current Bill	\$107.00
Total Amount Due	
Due Date	03/10/2021
After Due Date Pay	

Sample Statement

This customer located inside the City consumed 3100 gallons of water during this service period. To calculate the charge, we add in the base rate of \$17.88 for the first 2000 gallons. The remaining 1100 gallons is charged at a rate of \$3.77 for each additional one thousand gallons. This is calculated by multiplying rate times 1100 or 1.1 thousand (\$3.77 X 1.1 thousand = \$4.15). We then add the base rate of \$17.88 + \$4.15 = \$22.03.

Inside City and Outside City base rates are different. You can find base rates under [Water Rates Link](#).

Service	Previous Reading	Present Reading	Consumption	Charges
PREVIOUS BALANCE				
WATER	3199	3200	3100	\$22.03
WASTE WATER			3100	\$25.00
GARBAGE				\$12.75
GAS DELIVERY	8122	8205	7300	\$20.23
ROUND-UP				\$0.74
GAS PGA			7300	\$23.90
SALES TAX				\$2.05
TOTAL				

FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMER OF PAYMENT OR PENALTY. This is the only notice you will receive. Bill is delinquent after the due date.		Total Due Now
		Due Date 03/10/2021
		After Due Date Pay

Period	Days	Usage
Current Month	29	3100
Last Month	32	3200
Last Year	29	2700

Period	Days	Usage
Current Month	29	7500
Last Month	32	8000
Last Year	29	5600

Previous PGA Rate: \$3.8101	
Current PGA Rate: \$3.5150	

Please detach and return bottom portion with payment. Keep top portion for your records.



LEXINGTON UTILITIES
 54 MONROE AVE
 LEXINGTON TN 38351-2196
 RETURN SERVICE REQUESTED

Account Number	008-03260-03
Previous Balance	
Current Bill	\$107.00
Total Amount Due	
Due Date	03/10/2021
After Due Date Pay	

Amount Paid



LEXINGTON TN 38351-1718

0
54

LEXINGTON UTILITIES
 54 MONROE AVE
 LEXINGTON TN 38351-2196
 [Barcode]

Sample Statement

Since wastewater is also based on water consumption, we use the 3100 gallons to calculate.

To calculate the charge, we add the base rate of \$19.02 for the first 2000. The remaining 1100 is charged at a rate of \$5.71 for each additional thousand ($\$5.71 \times 1.1 = \6.28). We then add the base of $\$19.02 + \$6.28 = \$25.30$.

Service	Previous Reading	Present Reading	Consumption	Charges
PREVIOUS BALANCE				
WATER	3199	3230	3100	\$22.03
WASTE WATER			3100	\$25.30
GARBAGE				\$12.75
GAS DELIVERY	8132	8205	7300	\$20.23
ROUND-UP				\$0.74
GAS PGA			7300	\$23.90
SALES TAX				\$2.05
TOTAL				

FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMER OF PAYMENT OR PENALTY. This is the only notice you will receive. Bill is delinquent after the due date.		Total Due Now	
		Due Date	03/10/2021
		After Due Date Pay	

Period	Days	Usage
Current Month	29	3100
Last Month	32	3200
Last Year	29	2700

Period	Days	Usage
Current Month	29	7300
Last Month	32	8000
Last Year	29	5600

Previous PGA Rate: \$3.8101	
Current PGA Rate: \$3.5150	

Please detach and return bottom portion with payment. Keep top portion for your records.



LEXINGTON UTILITIES
 54 MONROE AVE
 LEXINGTON TN 38351-2196
 RETURN SERVICE REQUESTED

Account Number	006-03260-03
Previous Balance	
Current Bill	\$107.00
Total Amount Due	
Due Date	03/10/2021
After Due Date Pay	

Amount Paid



LEXINGTON TN 38351-1718

0
54

LEXINGTON UTILITIES
 54 MONROE AVE
 LEXINGTON TN 38351-2196



Sample Statement

The City of Lexington establishes and maintains garbage and their rates and for this customer is \$12.75

Service	Previous Reading	Present Reading	Consumption	Charges
PREVIOUS BALANCE				
WATER	3199	3230	3100	\$22.03
WASTE WATER			3100	\$25.30
GARBAGE				\$12.75
GAS DELIVERY	8132	8205	7300	\$20.23
ROUND-UP				\$0.74
GAS PCA			7300	\$23.90
SALES TAX				\$2.05
TOTAL				


Total Due Now

Due Date 03/10/2021

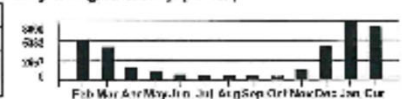
After Due Date Pay


FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMER OF PAYMENT OR PENALTY. This is the only notice you will receive. Bill is delinquent after the due date.

Period	Days	Usage
Current Month	29	3100
Last Month	32	3200
Last Year	29	2700



Period	Days	Usage
Current Month	29	7300
Last Month	32	8000
Last Year	29	5600





Know what's below. Call before you dig.

Smell Gas? Act Fast!
Leave the house or building. Don't use or touch anything electrical. Call Lexington Utilities.

Message Center

Previous PGA Rate: \$3,8101
Current PGA Rate: \$3,5150

Please detach and return bottom portion with payment. Keep top portion for your records.



LEXINGTON UTILITIES
54 MONROE AVE
LEXINGTON TN 38351-2196
RETURN SERVICE REQUESTED

Account Number	008-03260-03
Previous Balance	
Current Bill	\$107.80
Total Amount Due	
Due Date	03/10/2021
After Due Date Pay	

Amount Paid



LEXINGTON TN 38351-1718

3
54

LEXINGTON UTILITIES
54 MONROE AVE
LEXINGTON TN 38351-2196



Sample Statement

Gas Delivery is cost associated with maintaining our lines, equipment and qualified employees. This customer consumed 7300 cubic feet of gas. To calculate the charge, we add the base rate of **\$6.70** on the first 0 - 500 cf. The remaining 6800 cf (7300 - 500 = 6800 cf) is charged at a rate of \$1.99 for each additional one thousand cf (1.99 x 6.8 thousand cf = **\$13.53**). We then add the base of \$6.70 + \$13.53 = \$20.23 for gas delivery.

Service	Previous Reading	Present Reading	Consumption	Charges
PREVIOUS BALANCE				
WATER	3159	3230	3100	\$22.03
WASTE WATER			3100	\$25.30
GARBAGE				\$12.75
GAS DELIVERY	8132	8205	7300	\$20.23
ROUND-UP				\$0.74
GAS PCA			7300	\$23.90
SALES TAX				\$2.05
TOTAL				

FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMER OF PAYMENT OR PENALTY. This is the only notice you will receive. Bill is delinquent after the due date.

Total Due Now
Due Date 03/10/2021
After Due Date Pay

Water Monthly Usage History (in gallons)

Period	Days	Usage
Current Month	29	3100
Last Month	32	3200
Last Year	29	2700

Gas Monthly Usage History (In CF)

Period	Days	Usage
Current Month	29	7300
Last Month	32	8000
Last Year	29	5600

811 Know what's below. Call before you dig. Small Gas? Act Fast! Leave the house or building. Don't use or touch anything electrical. Call Lexington Utilities.

Message Center

Previous PGA Rate: \$3.8101
Current PGA Rate: \$3.5150

Please detach and return bottom portion with payment. Keep top portion for your records.

LEXINGTON UTILITIES
54 MONROE AVE
LEXINGTON TN 38351-2196
RETURN SERVICE REQUESTED

Account Number	008-03260-03
Previous Balance	
Current Bill	\$107.00
Total Amount Due	
Due Date	03/10/2021
After Due Date Pay	

Amount Paid

LEXINGTON TN 38351-1718

LEXINGTON UTILITIES
54 MONROE AVE
LEXINGTON TN 38351-2196


Sample Statement

This customer chose to Round – Up their bill to the next dollar. 74 cents was donated to either Jackson State Community College to aid in scholarships or to the local animal shelter. You can come by our office or Lexington Electric and fill out an authorization form to Round-up your bill, or print one from our website.

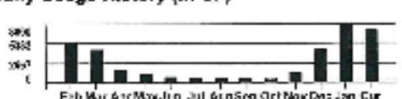
Service	Previous Reading	Present Reading	Consumption	Charges
PREVIOUS BALANCE				
WATER	3199	3230	3100	\$22.03
WASTE WATER			3100	\$25.00
GARBAGE				\$12.75
GAS DELIVERY	8132	8205	7300	\$20.23
ROUND-UP				\$0.74
GAS PGA			7300	\$23.90
SALES TAX				\$2.05
TOTAL				

FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMER OF PAYMENT OR PENALTY. This is the only notice you will receive. Bill is delinquent after the due date.	Total Due Now	
	Due Date	03/10/2021
	After Due Date Pay	

Period	Days	Usage
Current Month	29	3100
Last Month	32	3200
Last Year	29	2700



Period	Days	Usage
Current Month	29	7300
Last Month	32	8000
Last Year	29	5600



Previous PGA Rate: \$3.8101
 Current PGA Rate: \$3.5150

Please detach and return bottom portion with payment. Keep top portion for your records.

Lexington Utilities
 54 MONROE AVE
 LEXINGTON TN 38351-2195
 RETURN SERVICE REQUESTED

Account Number	008-03260-03
Previous Balance	
Current Bill	\$107.00
Total Amount Due	
Due Date	03/10/2021
After Due Date Pay	

Amount Paid

LEXINGTON TN 38351-1718

LEXINGTON UTILITIES
 54 MONROE AVE
 LEXINGTON TN 38351-2195

Sample Statement

Gas PGA rate is determined by the cost of gas for the current month. This rate is located at the Bottom Left of this statement. Both current and previous months rates are shown. We can see the PGA decreased (our cost) for this month from \$3.8101 to \$3.5150 per thousand CF

01/12/2021 - 02/10/2021				
Service	Previous Reading	Present Reading	Consumption	Charges
PREVIOUS BALANCE				
WATER	3199	3230	3100	\$22.03
WASTE WATER			3100	\$25.00
GARBAGE				\$12.75
GAS DELIVERY	8132	8205	7300	\$20.23
ROUND-UP				\$0.74
GAS PGA			7300	\$23.90
SALES TAX				\$2.05
TOTAL				

FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMER OF PAYMENT OR PENALTY. This is the only notice you will receive. Bill is delinquent after the due date.		Total Due Now
		Due Date 03/10/2021
		After Due Date Pay

Period	Days	Usage
Current Month	29	3100
Last Month	32	3200
Last Year	29	2700

Period	Days	Usage
Current Month	29	7300
Last Month	32	8000
Last Year	29	5600

Message Center

Previous PGA Rate: \$3.8101
 Current PGA Rate: \$3.5150 ←

Lexington Utilities
 54 MONROE AVE
 LEXINGTON TN 38351-2196
 RETURN SERVICE REQUESTED

Account Number	008-03260-03
Previous Balance	
Current Bill	\$107.00
Total Amount Due	
Due Date	03/10/2021
After Due Date Pay	
Amount Paid	

LEXINGTON TN 38351-1718

LEXINGTON UTILITIES
 54 MONROE AVE
 LEXINGTON TN 38351-2196







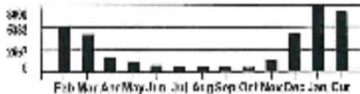
Sample Statement

For calculating this rate we subtract the base consumption of 500 cf from the earlier cost on delivery (7300 – 500 = 6800). To determine PGA charge, we multiply the month's current PGA rate times the remaining 6.8 thousand CF (3.5150 x 6.8 cf = \$23.90).



54 Monroe Avenue Lexington, TN 38351
731-968-5213
<https://lexingtontn.gov/utilities.html>

Office Hours
Monday - Friday
8:00 A.M. - 5:00 P.M.

Service Period	Account Number	Customer Name		Service Address												
01/12/2021 - 02/10/2021																
Service	Previous Reading	Present Reading	Consumption	Charges												
PREVIOUS BALANCE																
WATER	3159	3200	3100		\$22.03											
WASTE WATER			3100		\$25.30											
GARBAGE					\$12.75											
GAS DELIVERY	8122	8205	7300		\$20.23											
ROUND-UP					\$0.74											
GAS PGA			7300	➔	\$23.90											
SALES TAX					\$2.05											
TOTAL																
FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMER OF PAYMENT OR PENALTY. This is the only notice you will receive. Bill is delinquent after the due date.				Total Due Now												
				Due Date	03/10/2021											
				After Due Date Pay												
Water Monthly Usage History (in gallons)																
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Period	Days	Usage														
Current Month	29	3100														
Last Month	32	3200														
Last Year	29	2700														
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Period	Days	Usage														
Current Month	29	7300														
Last Month	32	8000														
Last Year	29	5600														
Message Center																
Previous PGA Rate: \$3.8101 Current PGA Rate: \$3.5150																

Please detach and return bottom portion with payment. Keep top portion for your records.

11/2/2020

Account Number 008-03260-03

Sample Statement

The usage history section lets the customer see at a glance if they are consuming a normal amount over previous month and the same month last year. **Please examine this each month.** Leaks may start slow and will continue until repaired.

Service	Previous Reading	Present Reading	Consumption	Charges
PREVIOUS BALANCE				
WATER	3159	3230	3100	\$22.03
WASTE WATER			3100	\$25.30
GARBAGE				\$12.75
GAS DELIVERY	8122	8205	7300	\$20.23
ROUND-UP				\$0.74
GAS PGA			7300	\$23.90
SALES TAX				\$2.05
TOTAL				

FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMER OF PAYMENT OR PENALTY. This is the only notice you will receive. Bill is delinquent after the due date.		Total Due Now	
		Due Date	03/10/2021
		After Due Date Pay	


Water Monthly Usage History (in gallons)		
Period	Days	Usage
Current Month	29	3100
Last Month	32	3200
Last Year	29	2700

Gas Monthly Usage History (in CF)		
Period	Days	Usage
Current Month	29	7300
Last Month	32	8000
Last Year	29	5600



Please detach and return bottom portion with payment. Keep top portion for your records.


INZ 2450



LEXINGTON UTILITIES
54 MONROE AVE
LEXINGTON TN 38351-2196
RETURN SERVICE REQUESTED

Account Number	008-03260-03
Previous Balance	
Current Bill	\$107.00
Total Amount Due	
Due Date	03/10/2021
After Due Date Pay	

Amount Paid



LEXINGTON TN 38351-1718

0
54

LEXINGTON UTILITIES
54 MONROE AVE
LEXINGTON TN 38351-2196
|||000000|||000000|||000000|||000000|||000000|||

Failure to Receive Bill

We strive to work with those who call or come by to discuss any issues they may have in paying ones bill. However, you are a credit customer and are due each month regardless if you receive a bill. We know it is unfortunate for the postal service to postpone your mail or by some other reason it is late. We provide you with an unchanging due date when service is established. **This notice is printed on every bill to remind you that failure to receive bill does not relieve customer of payment or penalty.**

Service Period	Account Number	Customer Name	Service Address	
01/12/2021 - 02/10/2021				
Service	Previous Reading	Present Reading	Consumption	Charges
PREVIOUS BALANCE				
WATER	3159	3200	3100	\$22.03
WASTE WATER			3100	\$25.30
CARBIDE				\$12.75
GAS DELIVERY	8122	8205	7300	\$20.23
ROUND-UP				\$0.74
PGA			7300	\$23.90
SALES TAX				\$2.05
TOTAL				

FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMER OF PAYMENT OR PENALTY. This is the only notice you will receive. Bill is delinquent after the due date.

Total Due Now	
Due Date	03/10/2021
After Due Date Pay	

Water Monthly Usage History (in gallons)

Period	Days	Usage
Current Month	29	3100
Last Month	32	3200
Last Year	29	2700

Gas Monthly Usage History (in CF)

Period	Days	Usage
Current Month	29	7300
Last Month	32	8000
Last Year	29	5600

811 Know what's below. Call before you dig.
Small Gas? Act Fast! Leave the house or building. Don't use or touch anything electrical. Call Lexington Utilities.

Message Center

Previous PGA Rate: \$3.8101
Current PGA Rate: \$3.5150

Please detach and return bottom portion with payment. Keep top portion for your records.

LEXINGTON UTILITIES
54 MONROE AVE
LEXINGTON TN 38351-2196
RETURN SERVICE REQUESTED

Account Number	008-03260-03
Previous Balance	
Current Bill	\$107.80
Total Amount Due	
Due Date	03/10/2021
After Due Date Pay	

Amount Paid

LEXINGTON UTILITIES
54 MONROE AVE
LEXINGTON TN 38351-2196

LEXINGTON TN 38351-1718

Important information on back of Statement

On the back of the statement is a tremendous amount of information on service, meters, payment terms and payment options.

We ask also to please let us know of changes to your phone number or other contact information.

Customer Service	
Office (731) 668-6243 Monday-Friday (excludes holidays) 8:00 A.M. to 5:00 P.M.	Please let office know of changes to your phone number or other contact information.
Meters	
Keep access to meters clear at all times for transmission of readings and inspection. Tampering or removal of meters, locks, or transmission units is illegal and subject to prosecution.	
Payment Terms	
Customers are billed monthly. Bills are due when rendered. If payment is not received by the due date, a late fee of 5% will be added. Any PREVIOUS BALANCE must be paid immediately to avoid interruption of service. If your service is discontinued for nonpayment, the total balance on your account, plus a service fee, must be paid before service is reinstated.	
NO SECOND NOTICE WILL BE GIVEN BEFORE SERVICE IS DISCONTINUED. FAILURE TO RECEIVE A BILL DOES NOT RELIEVE THE OBLIGATION TO PAY.	
Payment Options	
<ul style="list-style-type: none">In Person Lexington Utilities office, 54 Monroe Avenue, Lexington, TennesseeMail Payment Send payment stub with check or money order payable to Lexington Utilities in the envelope provided and mail to: Lexington Utilities 54 Monroe Avenue Lexington, TN 38501Automatic Bank Draft Visit our office and complete an application form.Pay Online Pay by credit card 24 hours a day by visiting https://lexington.gov/utilities.html. For this service, a convenience fee is charged. *Payments made online may not be reflected on your account until the next business day.Pay by Phone Pay by phone with debit or credit card by calling (731) 207-1362. A convenience fee is charged.After Hours Drop Box Located on front of Lexington Utilities Office Building (check only, NO CASH).	
Utility Rates – Utility rate schedules are available online at: http://www.lexington.gov/utilities.html	
Water Quality Report – http://www.lexington.gov/utilities_water.htm	

It is the policy of the City of Lexington to provide equal employment opportunities and to provide its programs, activities, and services to all individuals regardless of race, color, religion, sex, national origin, age, disability, or status in any other group protected by law. Inquiries and charges of violation of this policy, or requests for accommodation of a disability should be directed to the Mayor or the City Recorder at 33 First Street, 731-668-6657.

Pay online or Pay by phone

Pay online by visiting
<https://lexingtontn.gov/utilities.html>

Or by phone with a debit or credit card by calling 731-207-4362. You will need your account #. The vendor who manages these transactions will charge a convenience fee.



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